



Heating & A/C, Inc.

**Service Agreement
&
Discount Program**



From the steamy
summer months...



...to the chilly
winter nights.

**4510 Long Beach Rd SE
Southport, NC 28461**

Phone: 910-457-4409

Fax: 910-457-4775

www.MansfieldBrothers.com

**Like Us On Facebook at
Mansfield Brothers Heating & Air**

*How Much Does A
Heating & Cooling
Service Agreement
Cost?*

*The cost of an annual
Service Agreement is less
than having two service,
clean, and check calls. You
do not have to remember to
call for service, we will call
you six months from your
last appointment. You can
call us if you wish to
schedule at a specific time at
your convenience as well.
With your cost minimized
and the peace of mind
knowing your equipment is
being kept in top running
order, your annual **Service
Agreement** is a bargain at
the following prices:*

**One System \$170.00
Two Systems \$235.00**

**Please call for pricing on
additional systems.**

**Mansfield Brothers Heating & A/C Inc.
4510 Long Beach Rd
Southport, NC 28461**

Why Purchase A Heating & Cooling Service Agreement

A **Service Agreement** provides you with routine preventative maintenance of your equipment which yields the lowest overall operating costs while giving the customer the highest probability of year-round comfort. **Your Service Agreement will:**

REDUCE YOUR FUEL BILLS:

By cleaning and calibrating your equipment on a regular basis, the use of energy will be lowered, therefore keeping your utility bill to a minimum.

PROLONG EQUIPMENT LIFE:

Routine maintenance keeps your equipment in top operating condition. This prolongs life, therefore lowering your annual costs of equipment.

MAXIMIZES SAFETY:

Routine maintenance assures the safe operation of your equipment by correcting potential problems before they occur.

Cooling & Heating Inspections:

1. Check air filters.
2. Check thermostat and fan relay for proper operation.
3. Check indoor blower motor amp draw, bearings, and balance.
4. Check blower motor capacitor.
5. Check wiring for signs of poor electrical connections.
6. Check evaporator coil and clean if necessary.
7. Insure all covers are correctly installed.
8. Check ductwork for air leaks and proper insulation.
9. Flush condensate drain lines (if wet).
10. Insure condensing unit water drainage areas & outdoor coil are clean and unobstructed.

Cooling Inspections:

11. Check operating refrigerant pressures.
12. Check slide operation of reversing valve for heat pumps.
13. Check condenser fan motor amps, balance, and oil is
14. Check compressor and fan capacitors.

Heat Pump Heating Inspections:

15. Test emergency heat operation.
16. Oil indoor blower motor (if applicable).
17. Check operating refrigerant pressure.
18. Cycle defrost controls and check operation.
19. Check slide operation reversing valve.

LP Gas Heating inspections:

20. Oil indoor blower motor.
21. Check burner calibration.
22. Check exhaust flue for obstructions.
23. Check combustion blower amp draw.
24. Check combustion blower vacuum taps for obstructions.
25. Check burner and blower operation.
26. Check for cracks in heat exchangers (watch for flame disturbance when blower comes on).
27. Check humidifier (if applicable).

SPECIAL PROVISIONS:

1. **15% discount** on labor & parts (for service repairs only)
2. Parts and refrigerant are extra (if needed)



TERMS & CONDITIONS:

We will endeavor to provide prompt and efficient service under the terms set forth in this contract, but it is expressly agreed that we shall in no event be held liable for damage or loss arising out of the performance of this agreement. It is also mutually agreed that any work or repairs required because of negligence, misuse of the equipment covered by this agreement, or because of fire, flood, sabotage, freezing, acts of God, or shortage of water or electrical supplies will not be covered under this agreement. No service will be provided under this agreement if the customer has a past due account with us. This offer may be withdrawn by us if not accepted within 30-days. All work is to be done by us during the company's normal working hours unless otherwise specified. A monthly finance charge up to maximum allowed by law may be levied against any account that is delinquent more than 30-days.

Service agreements are non-refundable.